



HOME FLORAL DESIGN CERTIFICATE PROGRAM FREQUENTLY ASKED QUESTIONS

Thank you for your interest in the Filoli Home Floral Design Certificate Program. Below is a list of the frequently asked questions by our students. If you have further questions about the program please contact the Education Office by email to classes@filoli.org or by phone to 650.364.8300 x233.

How do I qualify for the Filoli Home Floral Design Certificate?

Students of the Filoli Home Floral Design Certificate Program are required to complete the three core classes: Beginning, Intermediate and Advanced Floral Design, and three enrichment programs and / or demonstrations.

Students working towards a Certificate of Completion for an individual home floral design course or the Filoli Home Floral Design Certificate Program must attend every class to qualify and complete all homework assignments.

There is not time limit to complete the Certificate Program however Filoli recommends no more than two years from the date of the first class.

If I have experience in flower design, must I start with the beginner's course?

Experienced designers may elect to take the Intermediate or Advanced courses; however, it is strongly recommended that students consider starting with the beginning course because of the foundation skills provided by the course. (We have found that many students who initially enroll in the intermediate or advanced courses, actually decide later to take the beginning course in order to get the fundamentals.)

To qualify for the Home Floral Design Certification Programs' Certification of Completion, all three core classes must be completed at Filoli.

What are enrichment programs and demonstrations?

The Filoli Home Floral Design Program designates certain Filoli programs and demonstrations as enrichment programs for floral design students. These opportunities are designed to extend your knowledge and skills in related areas, such as other styles of flower arranging not taught in the core classes. Enrichment programs are listed in the Filoli newsletter, Highlights and on the web site at www.filoli.org.

Students are responsible for having their enrichment programs "credited" towards their certificate by completing an Enrichment Class Report form, available from the class assistants.

If I attended a designated enrichment program before I enrolled in the beginning floral design course, can I be credited with one "enrichment"?

You may fulfill your enrichment requirements with previously attended Filoli programs, provided that: 1) the program occurred within 6 months of the start of your beginning class, 2) that the program is recognized by Filoli as an enrichment program for the Floral Design Certificate Program and 3) you complete an Enrichment Class Report form, documenting what you learned.

What happens if I miss a class?

If you are absent from class without advance notice, you forfeit the materials. If you provide at least one-week advance notice to the volunteer class assistant, she may make arrangements to transfer your materials to a "make-up" class in the future.

Students may request to "make-up" (or audit) a maximum of two missed classes per course on a space available basis in future courses and still qualify for the certificate(s). No flowers or materials will be provided, unless previous arrangements have been made. Students will observe the class and complete a Home Floral Design Enrichment Form. Spaces are very limited. To audit a class that you missed, please send the Attendance Coordinator, Betty Ann Reinhardt an email to reinhardt9@yahoo.com or phone her at 650.367.8414.

What does the course fee cover?

The course fee includes plant materials for in-class assignments. There will be three homework assignments given in each class (beginning, intermediate advanced); students are responsible for purchasing their own plant materials.

Can I reserve a place in future classes?

All registration fees must be paid in full, by cash, check or charge to attend a class. We do not accept deposits to reserve a place.

If a class is full, is there a waiting list?

Filoli will maintain a waiting list for each class on a first-come/first-served basis. Future classes may be taught by a variety of qualified instructors.

Can I take photos or videos of the floral design work?

A camera can be a good tool to record your work. Still photography of instructor floral designs is allowed at the discretion and direction of the instructor. No video or audio recordings of classes are allowed.

How do I register for classes?

There are three easy ways to register:

1. Online at www.filoli.org, click on Education and go to the classes you wish to register for.
2. By phone to Member Services at 650.364.8300 x508
3. By mail – either download the registration form online or use the one in our newsletter, Highlights and mail or fax it to Member Services.

Can I get a refund if I enroll in a course and then find I can't attend?

Registration fees for education programs that are less than \$100 are non-refundable and non-exchangeable. Registration fees that are \$100 or more are refundable, minus a \$25 processing fee, up to 30 days before the program start date.

Transferring your registration fee to another class will be considered on a case-by-case basis.